



GATE ACCESS AUTHORIZATION SYSTEM

239-495-3802

www.gateaccess.net

Pelican Landing has voice mail system, which residents are asked to use in advance, day or night, when expecting short term visitors, deliveries, vendors, contractors. If authorization has not been cleared for a visitor, the staff will attempt to contact the resident for authorization. If authorization is not received, the guest will not be admitted into the community. The gates personnel have been instructed by the PLCA not to accept call from the managers' office or the front desk personnel on your behalf.

On the website www.gateaccess.net you can add and delete guests and contractors as necessary and review any information that the guard has on file.

When calling into the system, the system will prompt the caller for a 'ten digit phone number'. The number the system is asking for a *residents' registered Pelican Landing telephone number*. After this is entered, the system will verify the resident is calling by requiring the resident to enter their four-digit security code. Once this is entered, the system will prompt the caller to state the guest information for recording. After stating the information, press the star (*) key for more options or just hang up.

Tips:

1. Try not to wait until the last minute; since phone lines may be very busy especially in the morning, calling the day before would be more prudent.
2. The system will recognize the registered telephone number and attaches the message to the correct address.
3. If you wish to allow guests use of the Pelican Landing amenities, call the Administrative Office at 239-947-5977 to request car and/or guest passes to be left at the Coconut Gatehouse for guest pick up.

Vehicles entering Pelican Landing and The Colony without an official community pass will be stopped at the gatehouse. All residents must have registered vehicle bar code decals. Temporary passes are available for residents with rental cars and for friends and family who do not reside on the property. These passes require resident/owner approval and may be renewed every 90 days.

For any questions, contact the PLCA Privacy Department at 239-947-8563 – Ryan Morris